



 *Customised Access Technology*

CAT Technische Handleidingen



Codeerstation troubleshooting

Technische handleiding

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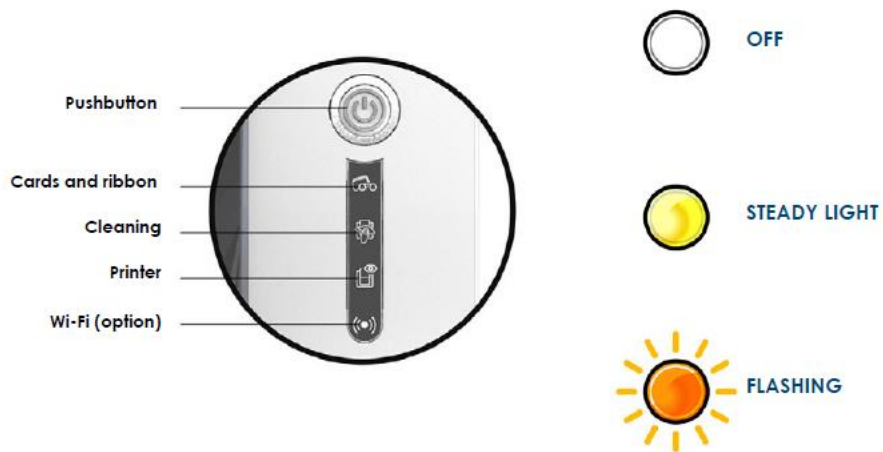
Help


This section gives a number of suggestions allowing problems that may arise when using your printer to be pinpointed. If you do not manage to solve your problem,

4-1 Warnings and diagnosis

Although the Evolis printer was designed to work independently, keeping user involvement to a minimum, it may nonetheless prove useful to gain some familiarity with the main warnings.

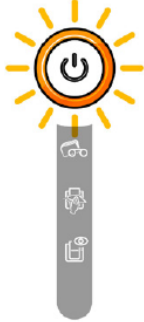
See **section 1 - Description of the printer and its functions** for further details about the control panel.






PRINTER READY

- The printer is ready to receive data.



PROCESSING

- The printer is receiving data.



RIBBON

- No ribbon in the printer.
- End of ribbon.
- The ribbon is not correctly fitted.
- The ribbon is torn.
- The ribbon is not recognized.

CARDS


- No cards in the card feeder.

Put cards back into the feeder - the process starts again.

- Card loading error.

Check the condition of the ribbon in the printer. If you have a print job in progress, this restarts with a new card.

Check cards have been loaded. For any other problem contact your Evolis dealer.




PRINTER COVER OPEN

- The printer cover is open.
Close the cover again. The printer starts up.

MECHANICAL ERROR

- Card jammed in the printer.
- Mechanical component fault.

Open the cover and hold down the pushbutton in order to eject the jammed card. For more details, refer to section 4-3b.
If the problem persists, contact your Evolis dealer for assistance.




ROUTINE CLEANING (after 1,000 cards have been inserted)

- The printer must be cleaned.
See section 3 - Maintenance


ADVANCED CLEANING

- The printer requires advanced cleaning.
See section 3 - Maintenance



CLEANING (after 1,200 cards have been inserted)


- The printer must be cleaned to avoid the risk of the warranty being voided.
See section 3 - Maintenance



WAITING FOR A CARD TO BE INSERTED OR REMOVED

- The printer is waiting for a card to be inserted or removed.


Insert a card or remove the card from the manual feeder (see section 1 - Getting started)



COOLING MODE

- The cooling system has been activated.


The printer pauses for a few seconds and restarts once it has returned to its normal operating temperature.



FIRMWARE UPDATE

- The printer is updating its Firmware.

The printer restarts following the update.



Wi-Fi IS ON (option)

- The wireless (Wi-Fi) connection has been enabled.

You can start printing.